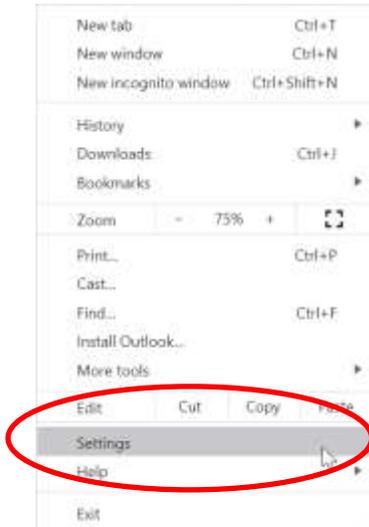

I-WIC: Clear Cache

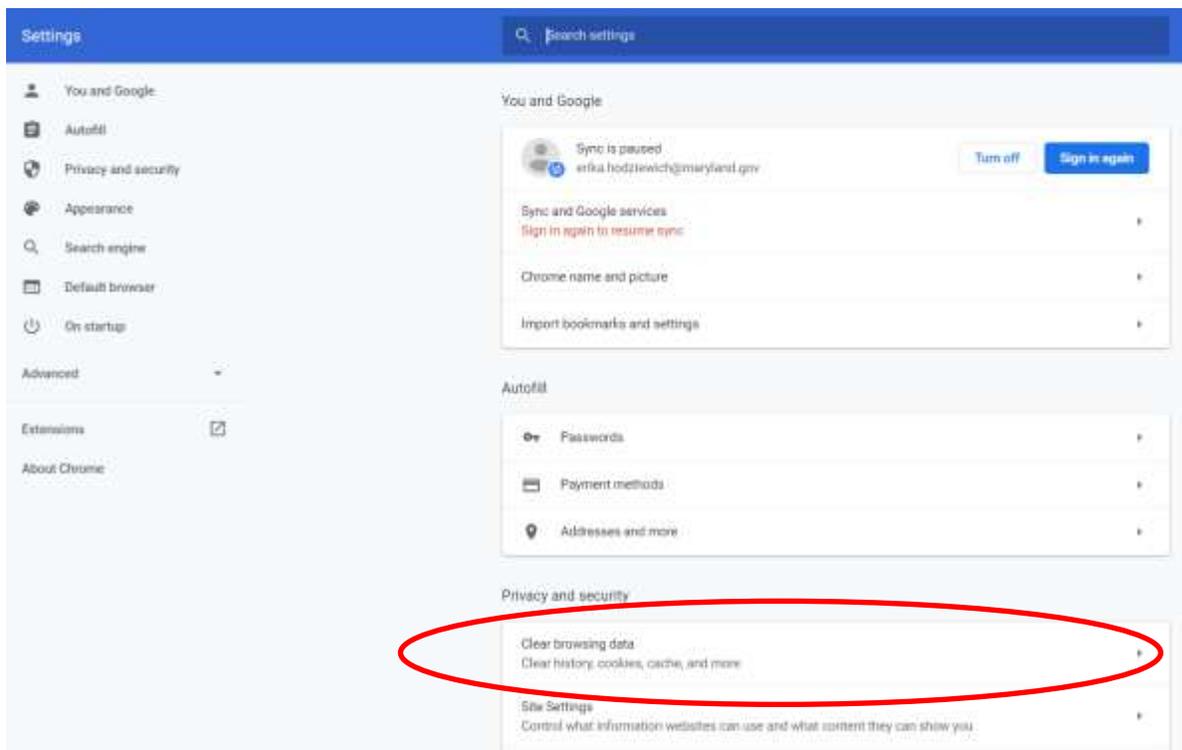
When you use a web browser, like Chrome or Edge, it saves some information from websites in its cache and cookies. Clearing them fixes certain problems with loading or formatting issues on sites. Follow the instructions below for the particular web browser you use for clearing the cache.

Instructions for Chrome

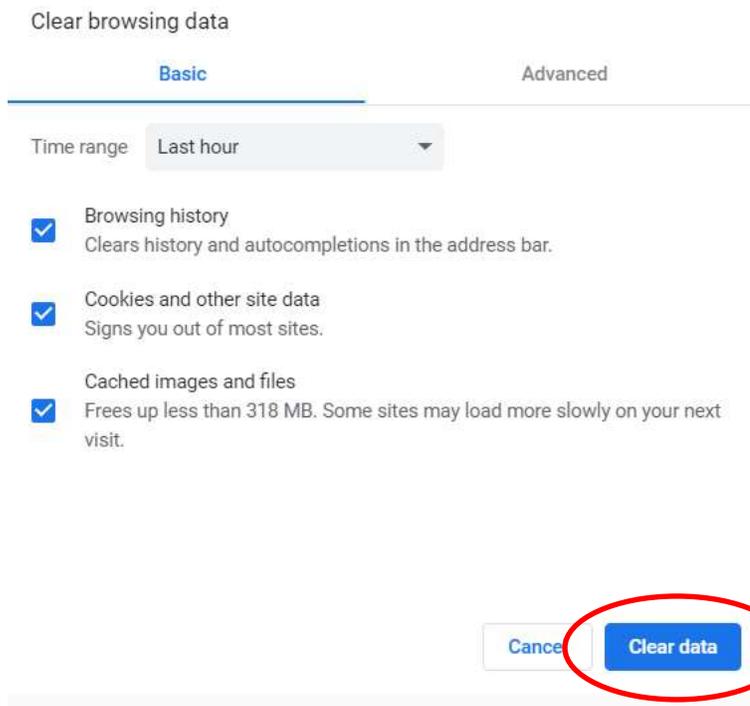
1. Open Chrome.
2. In the top right corner, click this icon:
⋮
3. Select the Settings option from the menu.



4. From the Settings screen, select the Clear Browsing Data.

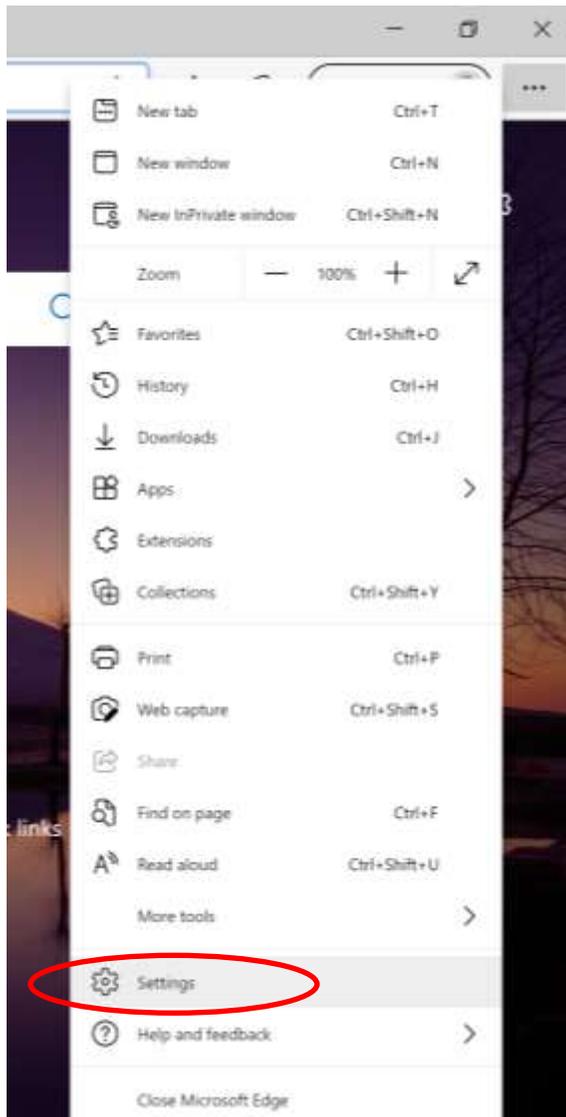


5. Select the Clear Data button.

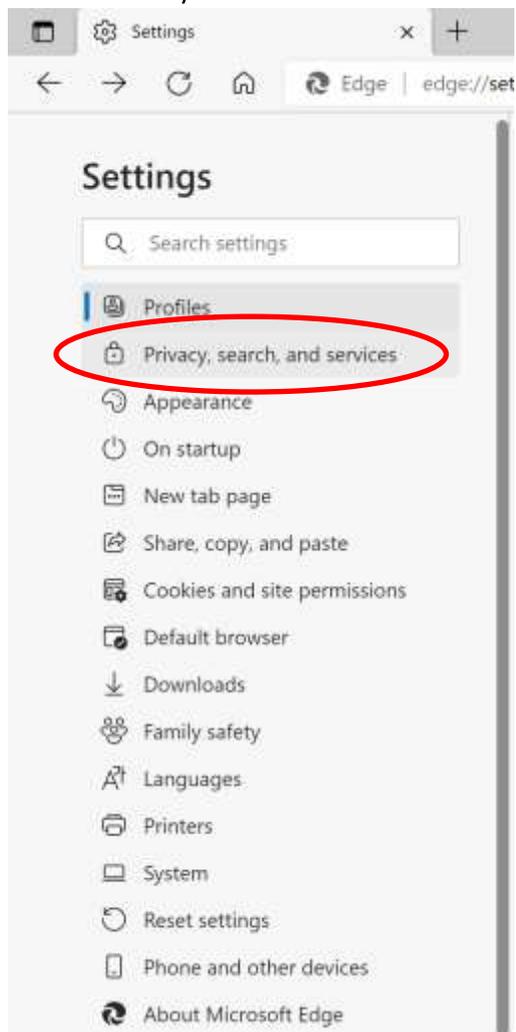


Instructions for Edge

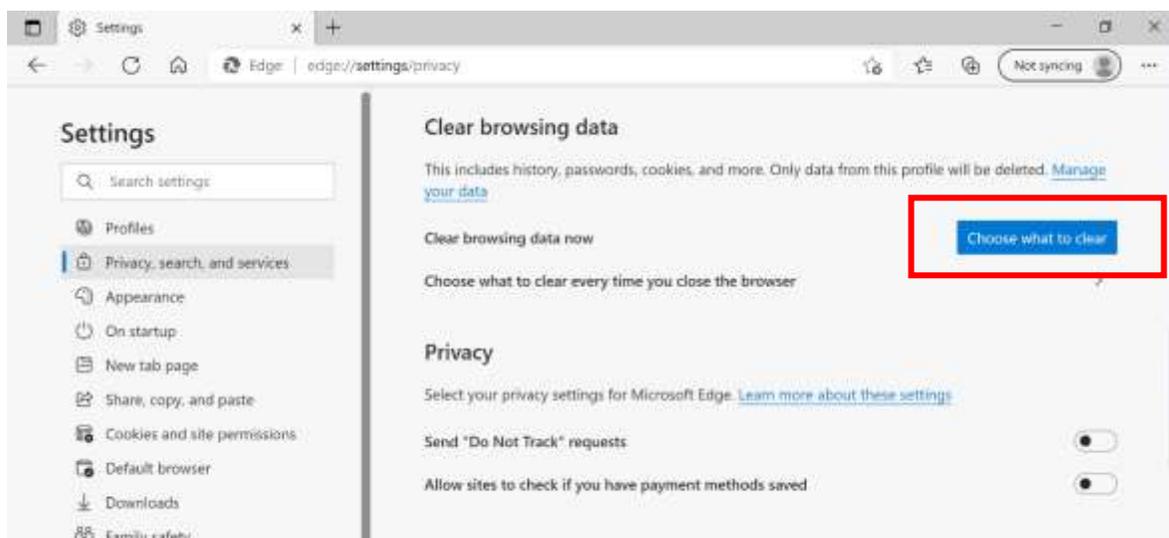
1. Open Edge.
2. In the top right corner, click on the ... icon.
3. Click on  Settings from the drop-down list of options.



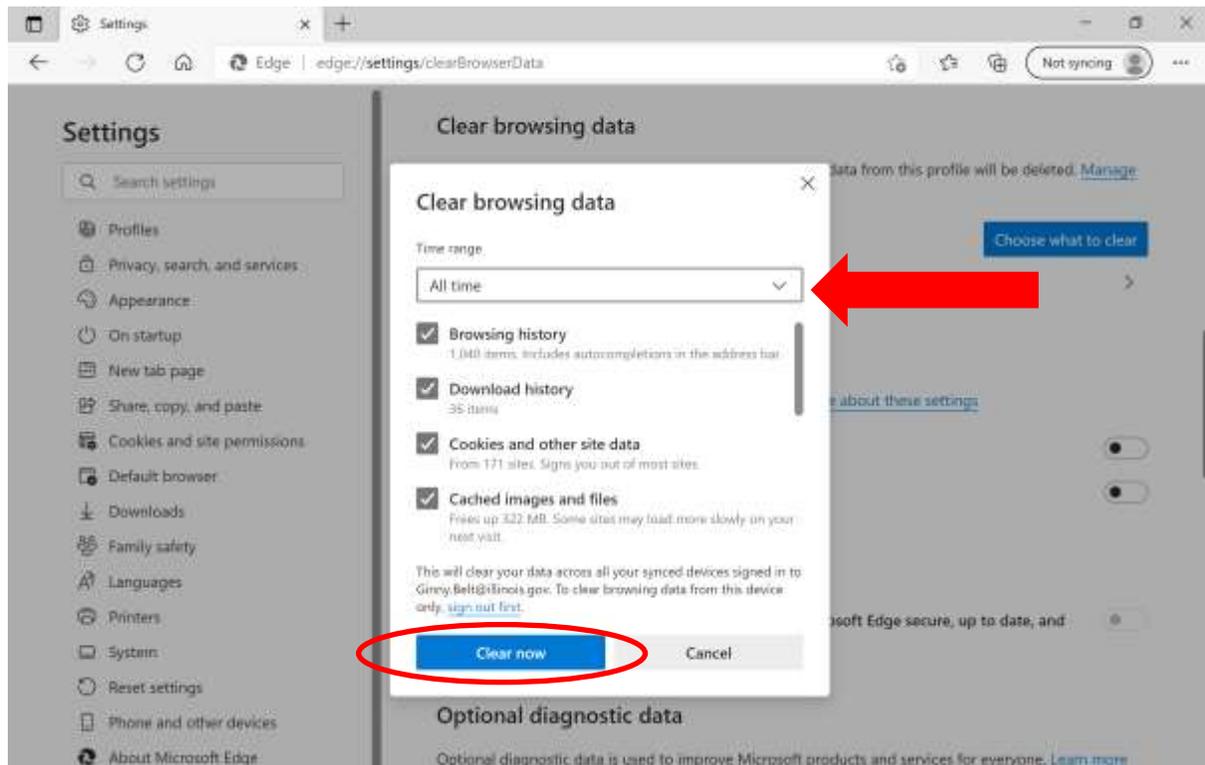
4. Click on Privacy and services from the Settings window options.



5. Under Clear browsing data, select Choose what to clear



- In the Clear browsing data, change the Time range to the desired time range. (i.e. All time or desired time option). Select the check box for each type of data: Browsing history, Download history, Cookies and other site data, Cached images and files to clear.



- Select Clear now.
- To close the Internet Options pop-up, click the Ok button.