WIC Assessment Guide: Pregnant (PG)

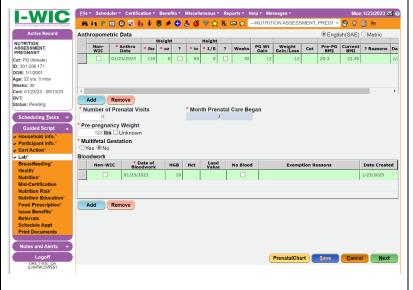
This guidance was designed to support CPA/CPAA in using a participant-centered (PC) approach during the category specific WIC Assessment. It reviews the screens in I-WIC to assist staff in understanding that some questions collect specific data, while others should be asked in a way that engages the participant/family in conversation, rather than reading each question verbatim off the screen.

Setting the Stage and Explaining the WIC Visit

- Establish rapport and individualize the visit to the participant/family (refer to Addendum NPS Effective Counseling for ideas).
- Explain what to expect during the WIC visit, how long the visit should take and why information is collected. Refer to Welcome to WIC: WIC Program Explanation to Participants.
 - "Thank you for coming to WIC Today! This visit will take about (__ minutes). Throughout your time in WIC, we will ask questions and gather information to get a better understanding of your overall nutrition practices and lifestyle. We will begin with a nutrition assessment, which includes: collecting measurements, checking the iron in your blood and discussing your eating and physical activity habits. Afterwards, we can talk about some ideas for you to have a healthy pregnancy and the baby to grow healthy, how to use the WIC foods and if there are any resources that may benefit you or your family in the community. How does that sound to you?"
- Possible starters to continue the conversation:
 - "Tell me how you are feeling about your pregnancy and what WIC can help you with today?"
 - "What have you noticed or what has changed for you, since you found out you were pregnant?"

At the Cert Action screen, a pop-up box will appear asking if the participant is pregnant-select 'ok' to continue the pregnancy certification and complete the required fields on the screen (ADD and EDD).

I-WIC Lab screen - Pregnant Woman



- Add anthropometric, prenatal and bloodwork data, per Addendum *IWIC Flow Sheets* and policy requirements.
- WIC allows a verbal response for: lead and pre-pregnancy weight, or if still within the
 first trimester, may use weight collected at the time of the WIC visit—all other
 measurements must be taken by the WIC clinic or from referral data per Policy
 requirements.

Prenatal Chart button:

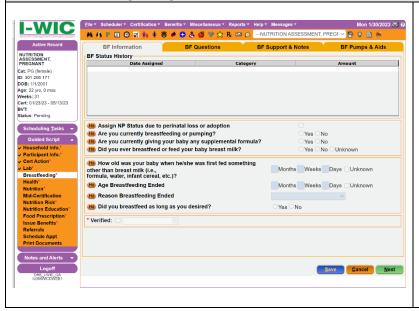
Review Prenatal Weight Gain chart and recommended weight gain for a participant's prepregnancy weight status. I-WIC has a 'letter code' for pre-pregnancy BMI status:

- A: Underweight (Pre-pregnancy BMI less than 18.5) 28-40 pounds
- *B: Normal (Pre-pregnancy BMI 18.5 24.9)* 25-35 pounds
- C: Overweight (Pre-pregnancy BMI greater than or equal to 25) 15-25 pounds
- D: Obese (Pre-pregnancy BMI greater than or equal to 30) 11-20 pounds

Ask the participant to share, while reviewing the chart:

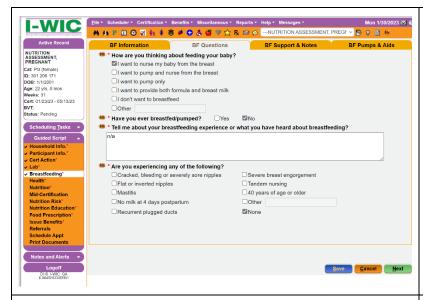
- "What have you heard about or experienced (with past pregnancies) regarding weight gain for a healthy pregnancy?"
- "How do you feel about weight changes during pregnancy?"

I-WIC Breastfeeding - Pregnant Woman (4 tabs)



BF Information Tab:

Pregnancy certification (new applicant), questions do not apply and fields are disabled.

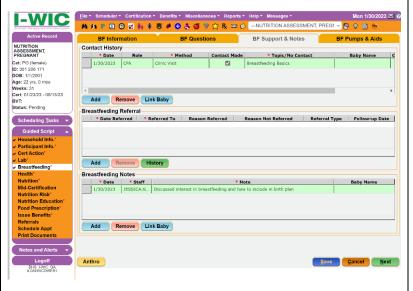


BF Questions

Complete questions, last question: "Are you experiencing any of the following?" If pregnant and not currently breastfeeding, select "None".

If pregnant and also currently breastfeeding an infant/child, review with participant and answer the question appropriately.

If pregnant and currently breastfeeding another infant, select "currently breastfeeding" from health screen question #5. This will ensure the participant receives the "Pregnant and fully/mostly Breastfeeding" food package.

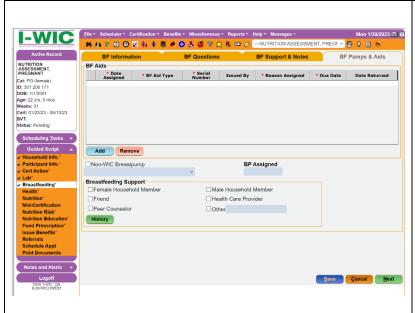


BF Support & Notes Tab:

Document any breastfeeding contacts, referrals and notes, if/where applicable during the pregnancy.

Breastfeeding Contacts: Refer to *NPS: Breastfeeding* Addendum 1 for recommended breastfeeding contact schedule.

Documentation: Refer to NPS: Documenting in WIC MIS for guidance.

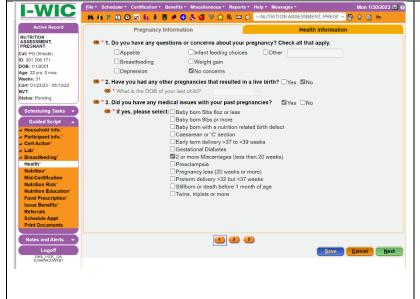


BF Pumps & Aids Tab:

Not applicable during pregnancy.

Note – breast pumps should not be issued until after the infant is born to ensure proper education is provided.

I-WIC Health screen – Pregnant Woman (Pregnancy Information Tab: 3 pages)



Before beginning assessment, open with a broad question to gather permission before proceeding.

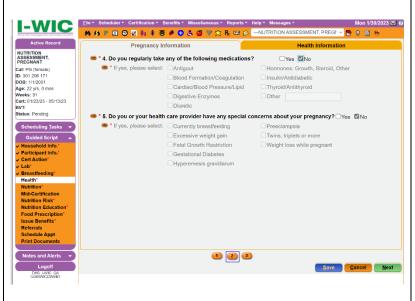
"If it is alright with you, I would like to start by asking about your most recent and any past pregnancies?"

Question #1 & #2: Complete using participant centered skills to ask, probe, and reflect to assist in collecting relevant information.

 "Do you mind sharing what questions or concerns you have related to your pregnancy, including items like: your appetite, breastfeeding, infant feeding choices, weight gain, your emotional well-being or depression, or if there are any other questions or concerns you have?"

Question #3: You may ask additional open ended questions to allow the participant to share and have a conversation about her past pregnancy experience

- "Tell me about your past pregnancies, any medical concerns for you or baby? (miscarriage or loss)"
 - "Were your deliveries full term or preterm?"
 - "How did you deliver in the past (C-section)?"

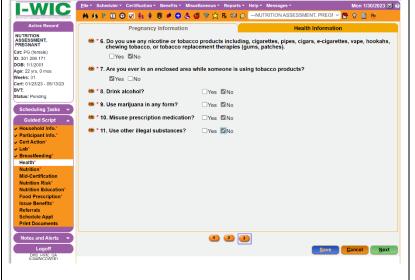


Question #4:

- "Are you regularly taking any medications?
 - If on medications; "Tell me more about what it is for, and how long you will be on this?"

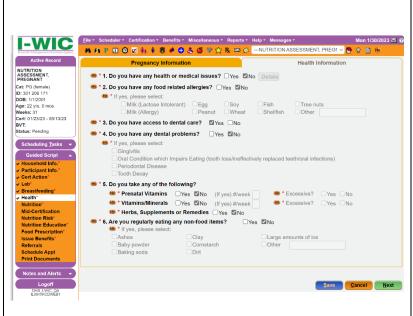
Question #5:

- "With this pregnancy, has your doctor's office shared any concerns; such as with your weight gain, blood pressure or mentioned gestational diabetes?"
 - "What did your doctor share about how to manage this condition?"



Questions #6 - #11: solicit information related to tobacco, alcohol and substance use. These are all data collection/closed-ended questions. Sharing with the participant that you will be asking this prior to asking may create a more receptive and open environment to sharing current habits, such as:

 "This last series of pregnancy questions are about the use of any tobacco, alcohol, or other substances, they are mainly a yes/no or numbered response. Please know your responses are confidential and we ask them to all adult participants for WIC program data, as well as the opportunity to share any education or referrals that we may be able to provide you and your family."



I-WIC Health screen – Pregnant Woman (Health Information Tab: 1 page)

Question #1: Consider if this may have been answered when asking questions from the Pregnancy Information tab- confirm and probe, as needed

- "What health or medical issues are you and your doctor monitoring"?
- "You mentioned you have ___(medical condition); are there any other medical issues, recent trauma, or health concerns that you would like to share"?
 Question #2:
- "How about any food allergies or intolerances?"

 If confirmed food allergy or intolerance- modify food benefits prior to issuing.

 Question #3 #4:
- "Do you have access to dental care?" Possible referral.
- "Any current dental problems, impacting your ability to eat and drink?"
 Question #5:
- "Of the following supplements, what are you taking, and how often; Prenatal, vitamin, minerals or any herbs?" Probe to determine if "excessive".
- "How about any home remedies for anything?"Question #6:
- "Some people may crave and eat non-food items, like cornstarch or excessive amounts of ice or frost, which may be related to a nutrient deficiency; currently, are you eating any non-food items like these?"



Question #1:

• "Since you have been pregnant, how do you feel about your appetite?"

Question #2 - #3:

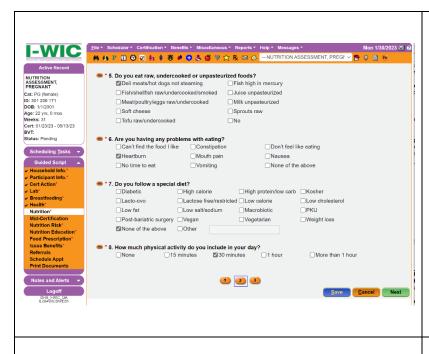
- "Let's first talk about what you like to drink; what kind of milk do you drink most often?"
 - o "In addition to milk, what else do you drink regularly?" Provide choices.

Question #4: Prior to asking, ask open-ended questions to inquire about eating habits or start by asking the question, then probe further about other eating habits. Asking about eating habits in general, can assist in identifying individualized counseling/education needs related to diet and nutrition.

- "Since becoming pregnant, what do you feel is most important when it comes to what you drink? Now let's talk about mealtimes and what you like to eat."
 - "What times of the day do you usually eat? Would you say you eat at regular mealtimes and is it with anyone else (family)?"
 - o "Give me an idea of some of the foods you are eating?"
 - "Would you say yes or no that you eat the following every day: Fruits? Vegetables? Whole grains?"

Affirm or reflect on responses to ensure understanding and offer praise

- "It sounds like you are making nutritious choices for yourself!"
- "You sound like you are struggling with ______" any issue identified/concerned about since you became pregnant."
- "You would like to be better about _____" desired habit identified that the participant would like to change (reflected change talk)



Question #5:

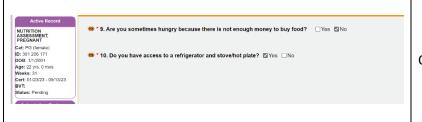
 "Some foods are at risk for hidden bacteria that can be harmful to you, specially while you are pregnant. May I ask if you eat any of these foods?" ask from foods listed, may also show Food Safety Desktop tool: "Foods with Hidden Bacteria" for visual

Question #6 - #7:

• "Share with me, are you following a special diet or having any problems when eating, like heart burn, maybe not feeling like eating or no time to eat?"

Question #8:

 "What would you say describes your daily physical activity right now; none, 15 or 30 minutes, 1 hour or more than an hour every day? This might include things like walking, swimming, riding a stationary bike, or yoga"

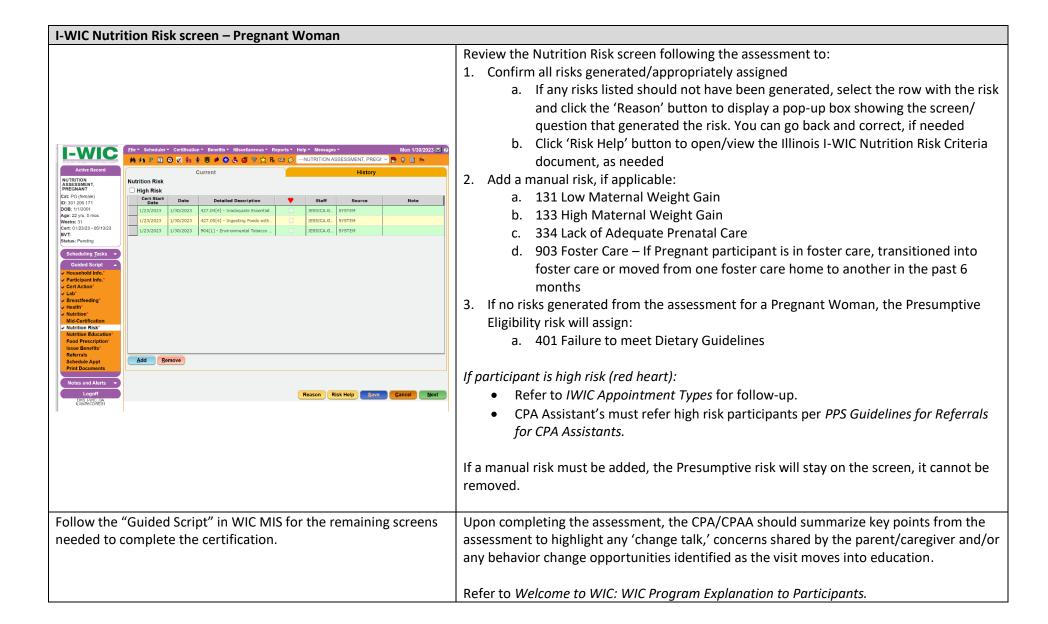


Question #9:

 "WIC has community food resources that we can share with you if needed, would you say there are times when you are hungry and you just don't have the money to buy food?"

Question #10:

"In order to help me determine which WIC foods to offer you, do you currently have access to refrigeration and a stove or hot plate for cooking?"



WIC Assessment Guide: Breastfeeding Category (BE, BP)

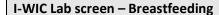
This guidance was designed to support CPA/CPAA in using a participant-centered (PC) approach during the category specific WIC Assessment. It reviews the screens in I-WIC to assist staff in understanding that some questions collect specific data, while others should be asked in a way that engages the participant/family in conversation, rather than reading each question verbatim off the screen.

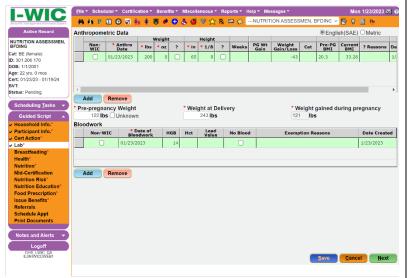
Setting the Stage and Explaining the WIC Visit

- Establish rapport and individualize the visit to the participant/family (refer to Addendum NPS Effective Counseling for ideas)
- Explain what to expect during the WIC visit, how long the visit should take and why information is collected.
 - "Thank you for coming to WIC Today! This visit will take about (__ minutes). Throughout your participation in WIC, we will ask questions and gather information to get a better understanding of your overall nutrition practices and lifestyle. We will begin by completing a nutrition assessment, which includes: collecting measurements, checking the iron in your blood and discussing how breastfeeding is going, as well as your eating and physical activity habits. Afterwards, we can talk about some ideas to keep you healthy, support you in breastfeeding, how to use the WIC foods and if there are any resources that may benefit you or your family in the community, how does that sound?"
- Possible starters to continue the conversation:
 - o "Tell me how you are feeling after your pregnancy and what WIC can help you with today?"
 - "What have you noticed or what has changed for you, since you are no longer pregnant and/or with breastfeeding?

At the Cert Action screen, a pop-up box will appear asking if the participant is pregnant- select 'cancel' to continue the breastfeeding certification and complete the required fields on the screen (ADD and EDD).

A Breastfeeding status pop-up screen will appear, complete the required questions to determine the Breastfeeding category (BE, BP).





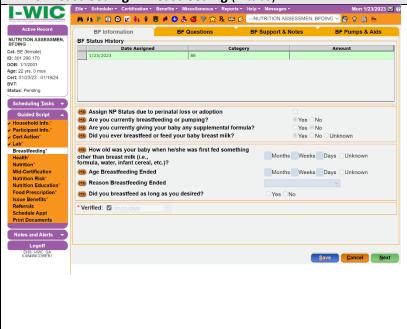
• Add anthropometric, prenatal and bloodwork data, per Addendum *IWIC Flow Sheets* and policy requirements.

WIC allows a verbal response for: pre-pregnancy weight, weight at delivery, and lead. All other measurements must be taken by the WIC clinic or from referral data per Policy requirements.

Note: There are no BMI or Prenatal Weight Gain charts generated for Breastfeeding category in the MIS. Ask general question(s) about how they feel about prenatal weight gain/desired wight changes:

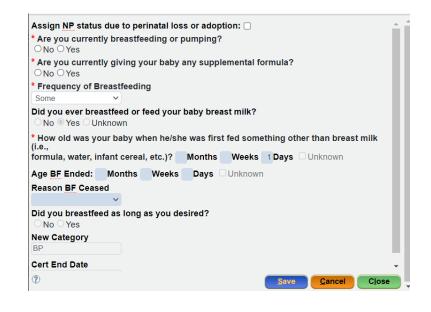
- "How do you feel about your weight changes since pregnancy?"
- "Would there be a weight you would feel most comfortable at?"
 - o "If not your current weight, was this a weight you had been in the past?"

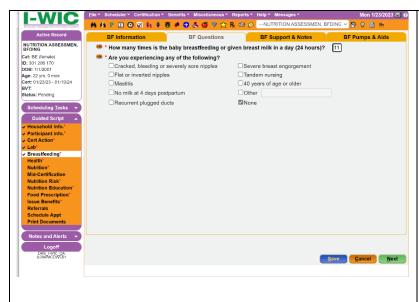
I-WIC Breastfeeding - Breastfeeding (4 tabs)



BF Information Tab:

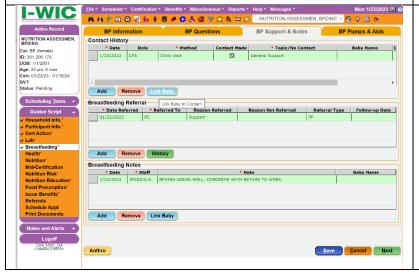
Fields autofill from BF status pop-up from entry on Cert Action screen (below).





BF Questions

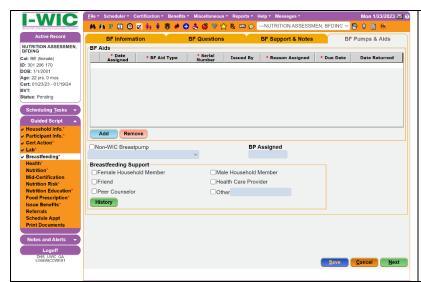
Complete questions listed by setting the stage: "You shared about your breastfeeding status, I have a few more questions to see how things are going".



BF Support & Notes Tab:

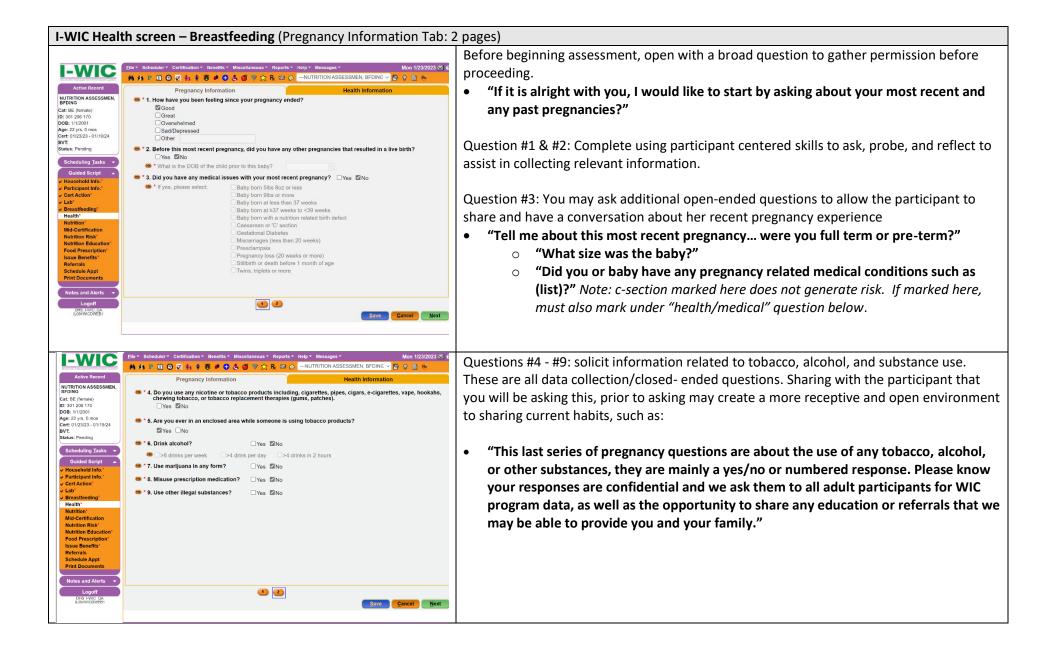
Documents any breastfeeding contacts, referrals and notes, if/where applicable. Refer to NPS: Documenting in WIC MIS for guidance.

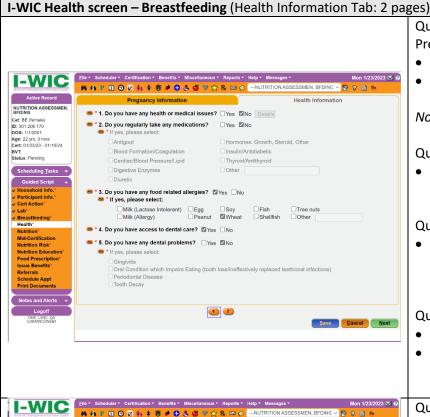
Enter all contacts on the <u>adult</u> participant's support and notes screen. Select the "*Link Baby" button under "contact history" and "breastfeeding notes"* to populate information from adult's screen to baby's screen.



BF Pumps & Aids Tab:

Document any breastfeeding pumps and aids per local agency guidance.





Question #1: Consider if this may have been answered when asking questions from the Pregnancy Information tab- confirm and probe, as needed

- "What health or medical issues are you and your doctor monitoring"?
- "You mentioned you have ____(medical condition); are there any other medical issues, recent trauma, or health concerns that you would like to share"?

Note: If c-section, select "surgery, trauma, or burns" from dropdown.

Question #2:

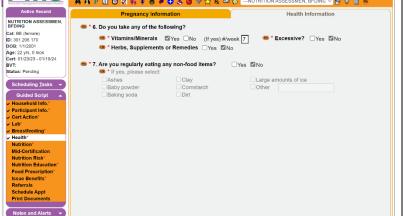
- "How did your doctor say to manage this condition?"
 - "Any medications or changes to your diet?"

Ouestion #3:

"How about any food allergies or intolerances?"
 If confirmed food allergy or intolerance- modifications should be made to food benefits prior to issuing, as needed.

Question #4 - #5:

- "Do you have access to dental care?" Possible referral.
- "Any current dental problems, impacting your ability to eat and drink?"
 Possible referral.



Ouestion #6:

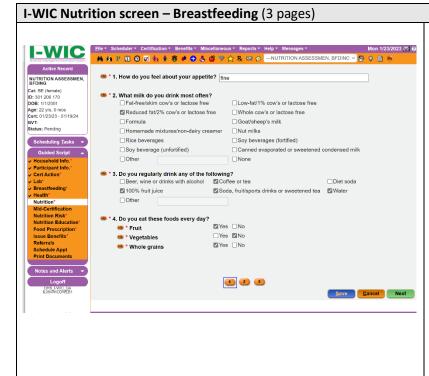
- "Of the following supplements, what are you taking, and how often;
 Prenatal, vitamin, minerals or any herbs?"
 - "How about any home remedies for anything?"

Probe to determine if "excessive".

Question #7:

Save Cancel Next

 "Some people may crave and eat non-food items, like cornstarch or excessive amounts of ice or frost, which may be related to a nutrient deficiency; currently, are you eating any non-food items like these?"



Question #1:

"Since you are no longer pregnant, how do you feel about your appetite?"

Question #2 - #3:

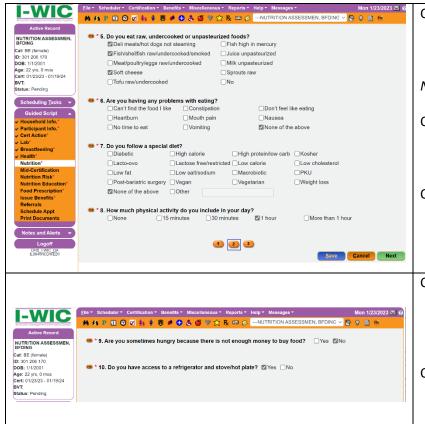
- "Let's first talk about what you like to drink; what kind of milk do you drink most often?"
 - o "In addition to milk, what else do you drink regularly?" Provide choices.

Question #4: Prior to asking, ask open-ended questions to inquire about eating habits or start by asking the question, then probe further about other eating habits. Asking about eating habits in general, can assist in identifying individualized counseling/education needs related to diet and nutrition.

- "You have a newborn/baby that you are feeding; what about when it comes to eating for yourself?
 - "What times of the day do you usually eat? Would you say you eat at regular mealtimes and is it with anyone else (family)?"
 - "Give me an idea of what are some of the foods you are eating?"
 - "Would you say yes or no that you eat the following every day: Fruits? Vegetables? Whole grains?"

Affirm or Reflect on responses to ensure understanding and offer praise

- "It sounds like you are making nutritious choices for yourself!"
- "You sound like you are struggling with ______" any issue identified/concerned about since you are no longer pregnant."
- "You would like to be better about ______" desired habit identified that the participant would like to change (reflected change talk)



Question #5:

• "Some foods are at risk for hidden bacteria that can be harmful to you. May I ask if you eat any of these foods?" ask from foods listed, may also show Food Safety Desktop tool: "Foods with Hidden Bacteria" for visual.

Note: Consumption of these foods only generate a risk for pregnant participants.

Question #6 - #7: Consider any responses from the health screen (Q#2)

 "Share with me, are you following a special diet or are having any problems when eating, like heart burn, maybe not feeling like eating or no time to eat?"

Question #8:

 "What would you say describes your daily physical activity right now; none, 15 or 30 minutes, 1 hour or more than an hour every day? This might include things like walking, swimming, riding a stationary bike, or yoga"

Question #9:

 "WIC has community food resources that we can share with you if needed, would you say there are times when you are hungry and you just don't have the money to buy food?"

Question #10:

"In order to help me determine which WIC foods to offer you, do you currently have access to refrigeration and a stove/hot plate for cooking?"



I-WIC Nutrition Risk screen - Breastfeeding

Review the Nutrition Risk screen following the assessment to:

- 1. Confirm all risks generated/appropriately assigned
 - a. If any risks listed should not have been generated, select the row with the risk and click the 'Reason' button to display a pop-up box showing the screen/ question that generated the risk. You can go back and correct, if needed
 - b. Click 'Risk Help' button to open/view the Illinois I-WIC Nutrition Risk Criteria document, as needed
- 2. Add a manual risk, if applicable:
 - a. 903 Foster Care If BF participant is in foster care, transitioned into foster care or moved from one foster care home to another in the past 6 months.
- 3. If no risks generated from the assessment for a Breastfeeding Woman, the Presumptive Eligibility risk will assign:
 - a. 401 Failure to meet Dietary Guidelines If this generates, complete the infant assessments. Once the dyad is complete, check both the infant and woman risk screen to ensure appropriate breastfeeding risks populated.

If participant is high risk (red heart):

- Refer to IWIC Appointment Types for follow-up.
- CPA Assistant's must refer high risk participants per *PPS Guidelines for Referrals* for CPA Assistants.

If a manual risk must be added, the Presumptive risk will stay on the screen, it cannot be removed.

Follow the "Guided Script" in WIC MIS for the remaining screens needed to complete the certification.

Upon completing the assessment, summarize key points from the assessment to highlight any 'change talk,' concerns shared by the parent/caregiver and/or any behavior change opportunities identified as the visit moves into education.

Refer to Welcome to WIC: WIC Program Explanation to Participants.

WIC Assessment Guide: Postpartum (NP)

This guidance was designed to support CPA/CPAA in using a participant-centered (PC) approach during the category specific WIC Assessment. It reviews the screens in I-WIC screens to assist staff in understanding that some questions collect specific data, while others should be asked in a way that engages the participant/family in conversation, rather than reading each question, verbatim off the screen.

Setting the Stage and Explaining the WIC Visit

- Establish rapport and individualize the visit to the participant/family (refer to Addendum NPS Effective Counseling for ideas).
- Explain what to expect during the WIC visit, how long the visit should take and why information is collected.
 - "Thank you for coming to WIC Today! This visit will take about (__ minutes). Throughout your participation in WIC, we will ask questions and gather information to get a better understanding of your overall nutrition practices and lifestyle. We will begin by completing a nutrition assessment, which includes: collecting measurements, checking the iron in your blood and discussing your eating and physical activity habits. Afterwards, we can talk about some ideas to keep you healthy, how to use the WIC foods and if there are any resources that may benefit you or your family in the community, how does that sound?"
- Possible starters to continue the conversation:
 - o "Tell me how you are feeling after your pregnancy and what WIC can help you with today?"
 - "What have you noticed or what has changed for you, since you are no longer pregnant?

At the Cert Action screen, a pop-up box will appear asking if the participant is pregnant-select 'cancel' to continue the postpartum certification and complete the required fields on the screen (ADD and EDD). If applicable, refer to IWIC: Pregnancy Loss document.

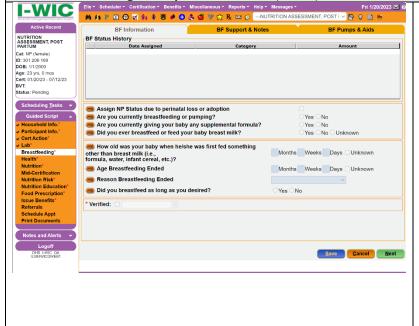


- Add anthropometric, prenatal and bloodwork data, per Addendum *IWIC Flow Sheets* and policy requirements.
- WIC allows a verbal response for: lead, pre-pregnancy weight and weight at delivery all other measurements must be taken by the WIC clinic or from referral data per Policy requirements.

Note: There are no BMI or Prenatal Weight Gain charts generated for Postpartum participant in the MIS. Ask general question(s) about how they feel about prenatal weight gain/desired wight changes:

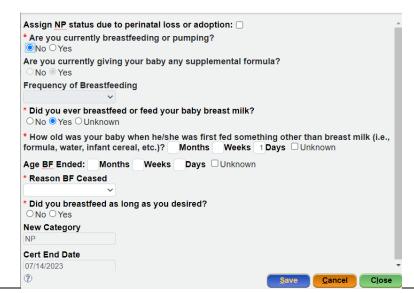
- "How do you feel about your weight changes since pregnancy?"
- "Would there be a weight you would feel most comfortable at?"
 - o "If not your current weight, was this a weight you had been in the past?"

I-WIC Breastfeeding - Postpartum Woman (3 tabs)



BF Information Tab:

Postpartum certification (new applicant), fields autofill from BF status pop-up from entry on Cert Action screen (screen shot).



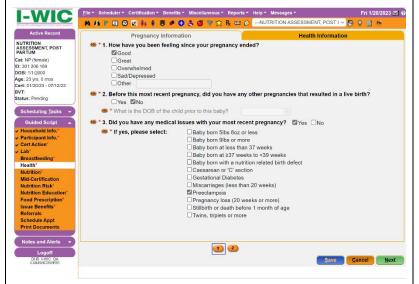
BF Support & Notes Tab: (not seen in screenshot)

Document any breastfeeding contacts, referrals and notes, if/where applicable. Refer to NPS: Documenting in WIC MIS for guidance.

BF Pumps & Aids Tab: (not seen in screenshot)

Does not apply to Postpartum women.

I-WIC Health screen - Postpartum (Pregnancy Information Tab: 2 pages)



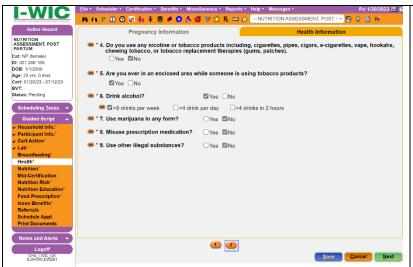
Before beginning assessment, open with a broad question to gather permission before proceeding.

"If it is alright with you, I would like to start by asking about your most recent and any past pregnancies?"

Question #1 & #2: Complete using participant centered skills to ask, probe, and reflect to assist in collecting relevant information. If applicable, refer to *IWIC: Recertifying After Pregnancy Loss* guidance.

Question #3: You may ask additional open-ended questions to allow the participant to share and have a conversation about her recent pregnancy experience

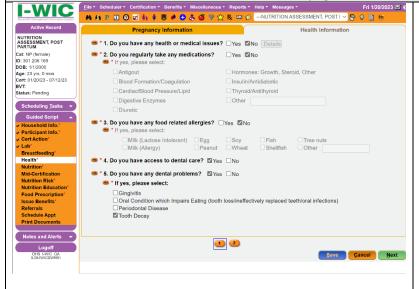
- "Tell me about this most recent pregnancy... were you full term or pre-term?"
 - "What size was the baby?"
 - "Did you or baby have any pregnancy related medical conditions such as (list)?"



Questions #4 - #9 solicit information related to tobacco, alcohol and substance use. These are all data collection/closed- ended questions. Sharing with the participant that you will be asking this, prior to asking may create a more receptive and open environment to sharing current habits, such as:

 "This last series of pregnancy questions are about the use of any tobacco, alcohol, or other substances, they are mainly a yes/no or numbered response. Please know your responses are confidential and we ask them to all adult participants for WIC program data, as well as the opportunity to share any education or referrals that we may be able to provide you and your family."

I-WIC Health screen - (Health Information Tab: 2 pages)



Question #1: Consider if this may have been answered when asking questions from the Pregnancy Information tab- confirm and probe, as needed

• "Do you have any medical conditions you haven't mentioned?" If yes, click on "Details" to select any condition(s) shared.

Question #2:

- "How did your doctor say to manage this condition?"
 - "Any medications or changes to your diet?"

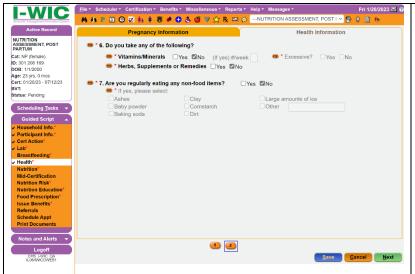
Question #3:

"How about any food allergies or intolerances?"

If confirmed food allergy or intolerance- modifications should be made to food benefits prior to issuing, as needed.

Question #4 - #5:

- "Do you have access to dental care?"
- "Any current dental problems, impacting your ability to eat and drink?"
 Possible referral.



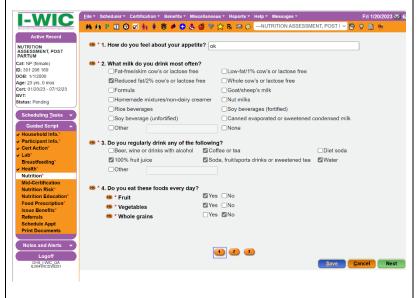
Question #6:

- "Of the following supplements, what are you taking, and how often;
 Prenatal, vitamin, minerals or any herbs?"
 - "How about any home remedies for anything?"

Question #7:

"Share with me, are you eating any non-food items, like cornstarch or excessive amounts of ice or frost on a regular basis?"

I-WIC Nutrition screen – Postpartum (3 pages)



Question #1:

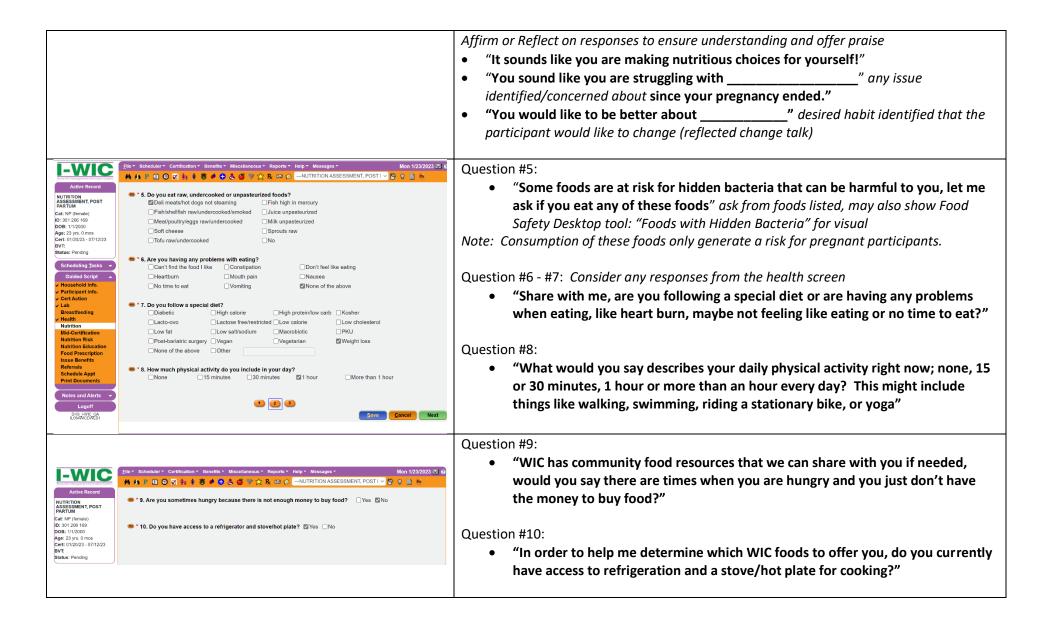
"Since the end of your pregnancy, how do you feel your appetite has been?"

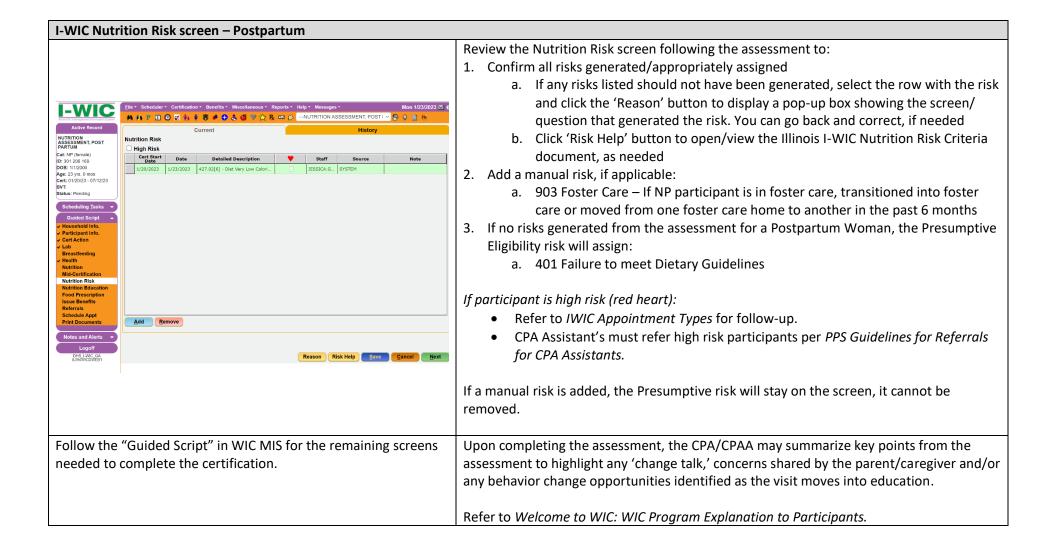
Question #2 - #3:

- "Let's first talk about what you like to drink; what kind of milk do you drink most often?"
 - o "In addition to milk, what else do you drink regularly?" Provide choices.

Question #4: Prior to asking, ask open-ended questions to inquire about eating habits or start by asking the question, then probe further about other eating habits. Asking about eating habits in general, can assist in identifying individualized counseling/education needs related to diet and nutrition.

- "Now let's talk about mealtimes and what you like to eat."
 - "What time of the day do you usually eat? Would you say you eat at regular mealtimes and is it with anyone else (family)?"
 - o "Give me an idea of what are some of the foods you are eating?"
 - "Would you say yes or no that you eat the following every day: Fruits? Vegetables? Whole grains?"





WIC Assessment Guide: Infant (IBE, IBP, IFF)

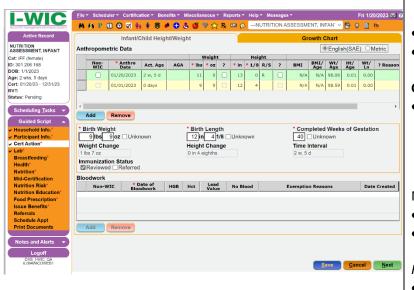
This guidance was designed to support CPA/CPAA in using a participant-centered (PC) approach during the category specific WIC Assessment. It reviews I-WIC screens to assist staff in understanding that some questions collect specific data, while others should be asked in a way that engages the participant/family in conversation, rather than reading each question verbatim off the screen.

Setting the Stage and Explaining the WIC Visit

- Establish rapport and individualize the visit to the participant/family (refer to Addendum NPS Effective Counseling for ideas).
- Explain what to expect during the WIC visit, how long the visit should take and why information is collected.
 - "Thank you for bringing (infant's name) to WIC Today! This visit will take about (__ minutes). Throughout your participation in WIC, we will ask questions and gather information to get a better understanding of your family's overall nutrition practices and lifestyle. We will begin by completing a nutrition assessment, which includes: collecting measurements to plot your baby's growth and screen the parent's weight status; we check the iron levels of older infants and discuss your baby's feedings. Afterwards, we can talk about some ideas for (infant's name) to continue growing healthy, how to use the WIC foods and if there are any resources that may benefit your family in the community, how does that sound?"
- Possible starters to continue the conversation:
 - "Tell me how you feel about how (infant's name) is feeding/growing and what WIC can help you with today?"
 - o "WIC is here for you and your baby, before we get started, what do you want to share or make sure we cover today?

After completing the Cert Action screen, the Breastfeeding pop-up box will appear- it is required to complete, whether the infant is or was breastfeeding to determine the Breastfeeding status and appropriate WIC category. Take your time, once saved a participant's category cannot be changed for 24 hours.

I-WIC Lab screen - Infant



Infant/Child Height/Weight tab:

- Add anthropometric and bloodwork data, per Addendum IWIC Flow Sheets and policy requirements.
- WIC cannot take verbal birth data- select "unknown" if not provided in writing.
- Add Immunization Status: select Reviewed or Referred on the screen. If referred, document on Referral screen.

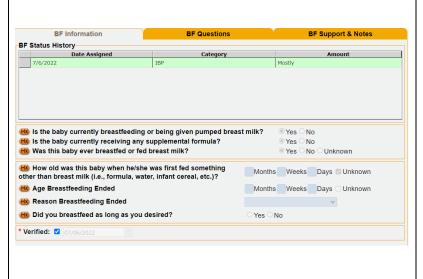
Growth Chart tab:

- Review the age-appropriate growth chart(s)
 - If this is the first plot point on the chart, explain that WIC will continue to follow the infant's growth while they are on WIC
 - If there are several plot points on the chart, explain the growth pattern.
 Refer to NPS Growth of Infants and Children for guidance.

Moving to the Health screen, engage the parent/caregiver in questions related to growth:

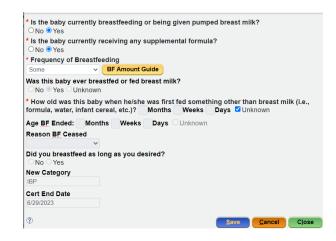
- "How do you feel about your baby's growth- is it too slow, just right or too fast?"
- "When was (infant's name) measured last at the doctor's office? What did they share?" if applicable, probe for any diagnosed growth-related medical conditions Reflect on the parent/caregiver's response:
- "You are concerned with how (infant's name) is growing"
- "You are happy with (infant's name) size for their age based on the growth chart"

I-WIC Breastfeeding – Infant (2-3 tabs depending on breastfeeding status)



BF Information Tab:

Fields autofill from BF status pop-up from entry on Cert Action screen (below).





Breastfeeding Infant Only:

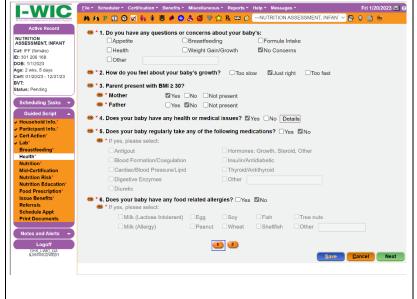
BF Questions Tab:

Complete questions listed by setting the stage: "You shared about your breastfeeding status, I have a few more questions to see how things are going".

BF Support & Notes:

Enter all contacts on the <u>adult</u> participant's support and notes screen. Select the "*Link Baby" button under "contact history" and "breastfeeding notes"* to populate information from adult's screen to baby's screen.

I-WIC Health screen – Infant (2 pages)



Question #1: "Some moms have questions about feeding, growing, or other questions related to babies; before we move on, what questions do you have so far?"

Question # 2: We reviewed the growth chart to see how the baby is growing; "How do you feel about your baby's growth- is it too slow, just right or too fast?"

Question #3: may assess along with growth discussion

Assessment methods of a parent with BMI ≥ 30 vary (self-reported, measure ht/wt in clinic or show abbreviated BMI table found in USDA RFJM risk #114)

For foster parent- select not present; for parent refusing- select no, document in note

"Most families have similar eating and activity habits, which impacts how their children grow, we have measurements for (infant's name) – having yours will help us know where your child may trend in the future. Using this chart, please find your height in inches, would you say your weight is higher or lower than the number listed? Show abbreviated BMI table.

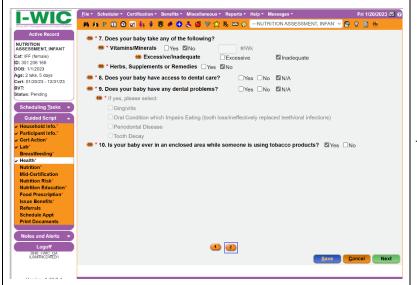
Question #4 - #6:

- "What health or medical conditions has your baby been diagnosed with??"
- "How about any food allergies or any medications they are currently taking?"

If yes, click on details and select the condition(s), mark medications and/or food allergiesother is an option, for those not listed. *If applicable, probe for more information*:

- "What did the doctor share about how to manage this condition?"
- "Tell me more about how often, when and how long they will be on this medicine."
- "What have you done differently in feeding (infant's name) since being diagnosed?

Food packages should be modified prior to issuance, after confirmation of diagnosis



Question #7:

- "What vitamins, minerals, supplements and if any, herbal supplements or home remedies do you currently offer (infant's name)?"
 - o If yes, "how many days a week?"

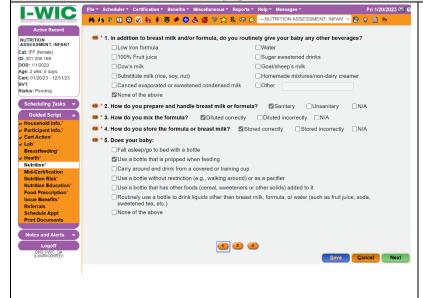
Inadequate Dietary Supplement risk assessment includes Vitamin D (consuming <32oz/day vit D fortified formula and/or supplement) and Fluoride for infants over 6 mo of age (see risk 411 criteria for specific criteria). If intake is less than listed, document as inadequate for risk to generate. Reason risk is assigned must be explained in case notes.

Question #8 -#9:

N/A for most infants, ask and incorporate probing about water source for possible risk of inadequate Fluoride- update question #7 as needed

- "What type of water do you use when preparing (infant's name) formula?
 Question #10:
- "And lastly before we move on to talking about (infant's name) eating habits, is (infant's name) ever in an enclosed area with someone who is using tobacco products? Such as at home, daycare, in a vehicle..."

I-WIC Nutrition screen – Infant (3 pages)



Question #1:

"In addition to breastmilk and/or formula, are there any other beverages that you offer (infant's name)?" Probe as needed.

Question #2 - #4:

- If breastfeeding: "Please share what you do if you express or pump your breastmilk, what do you put it in, how and where do you store it and for how long?" Probe as needed
- If formula feeding: "Please share what formula you are offering (powder, liquid?)
 Walk me through your process when preparing the bottles- from cleaning bottles and nipples to how you mix and store the formula"

Probe; What is different when you are away from home? What do you do if (infant's name) does not finish it? Any special instructions from your doctor?

Question #5: may need to review choices to ask age-appropriate questions

- "Tell me when do you offer the bottle, how is it usually offered- with someone holding the baby, is it propped up or given when (infant's name) is in bed?
- For older infants "Does (infant's name) carry around the bottle and drink it as needed? Is anything offered in the bottle besides formula or breastmilk currently?

Don't forget affirmations/reflections on the parent/caregiver's feeding:

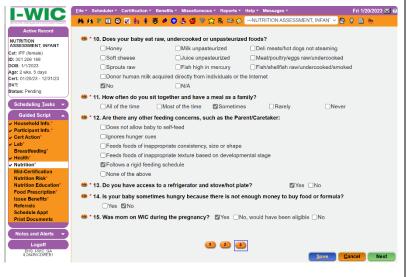
- "You are doing a great job and following safe feeding practices for (infant's name)!"
- "You are confident in feeding your baby- you got this!"
- "You feel you are doing everything correctly when it comes to feeding your baby."



Question #6 - #9: Review the questions prior to asking the parent/caregiver to determine what may already have been shared and/or per advancement of diet appropriate to the infant's age.

Ask questions such as:

- "Share with me, what is used to feed (infant's name); breastfeeding, bottles, any cups, spoons or hand-feedings happening using fingers?" Probe as needed.
- "Is your baby following any special diet? Are you or anyone in the home on a special diet that affects what you might offer the baby?"
- "A what age did you start (infant's name) on any other food or beverage other than breastmilk or formula?"
- "Would you say (infant's name) eats the following foods daily; fruits, vegetables and whole grains such as infant cereal, toast squares, or dry cereal like Cheerios?"



Question #10: Consider foods per infant's age when asking:

- "Some foods can have hidden potential bacteria, so we ask to see if you offer any of the following to your baby. (Specifically pointing out honey and corn syrup)
 (Show Food Safety Desktop tool: 'Foods with Hidden bacteria' or list verbally)
 Question #11:
- "How often do you sit together and eat as a family?"

Question #12: Review list and ask age-appropriate questions:

- "What signs do you notice to let you know if (infant's name) is hungry and full? Do you use this to determine when it's time to feed the baby or do you follow a clock?"
- If any solids are offered: "Are you offering any solids? Tell me what you are offering and how often."; "Is baby self-feeding?"

Question #13:

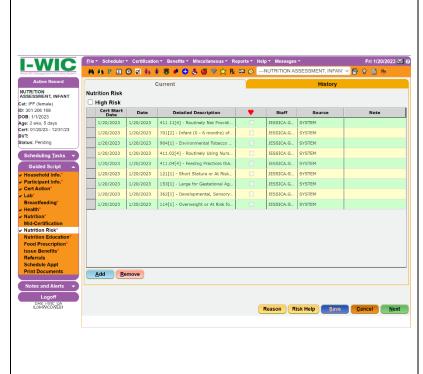
"In order to help me determine which WIC foods (or formula) may be best to offer you, do you currently have access to refrigeration and a stove or hot plate?" Possible food referral

Question #14:

"Would you say there are times when (infant's name) is hungry, and you just don't have the money to buy formula or food?" If yes, "Are you getting any other food assistance?" Reminding that formula can be purchased with SNAP and providing referral(s), as needed.

Question #15:

• "Please remind me, were you on WIC during this pregnancy?" Refer to USDA risk 701



I-WIC Nutrition Risk screen - Infant

Review the Nutrition Risk screen following the assessment to:

- 1. Confirm all risks generated/appropriately assigned
 - a. If any risks listed should not have been generated, select the row with the risk and click the 'Reason' button to display a pop-up box showing the screen/ question that generated the risk. You can go back and correct, if needed
 - b. Click 'Risk Help' button to open/view the Illinois I-WIC Nutrition Risk Criteria document, as needed
- 2. Add a manual risk, if applicable:
 - a. 903 Foster Care If Infant is in foster care, transitioned into foster care or moved from one foster care home to another in the past 6 months
- 3. If no risks generated from the assessment for an infant ≥4 months ≤12 months, the Presumptive Eligibility risk will assign:
 - a. 428 Dietary Risk Associated with Complementary Feeding Practices

*Note: if infant < 4 mo. & no risk generates (not WIC eligible); then review assessment again for any possible risks incorrectly assessed/assigned, i.e. Dietary Supplement (Vit D/32 oz/day, etc.) and correct entry should risk apply.

If participant is high risk (red heart):

- Refer to IWIC Appointment Types for follow-up.
- CPA Assistant's must refer high risk participants per *PPS Guidelines for Referrals for CPA Assistants*.

Follow the "Guided Script" in WIC MIS for the remaining screens needed to complete the certification.

Upon completing the assessment, the CPA/CPAA should summarize key points from the assessment to highlight any 'change talk,' concerns shared by the parent/caregiver and/or any behavior change opportunities identified as the visit moves into education.

Refer to Welcome to WIC: WIC Program Explanation to Participants.

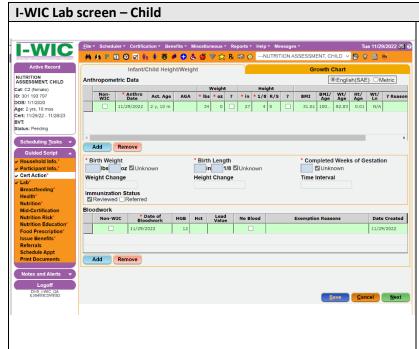
WIC Assessment Guide: Children (C1, C2, C3, C4)

This guidance was designed to support CPA/CPAA in using a participant-centered (PC) approach during the category specific WIC Assessment. It reviews the screens in I-WIC to assist staff in understanding that some questions collect specific data, while others should be asked in a way that engages the participant/family in conversation, rather than reading each question verbatim off the screen.

Setting the Stage and Explaining the WIC Visit

- Establish rapport and individualize the visit to the participant/family (refer to Addendum NPS Effective Counseling for ideas).
- Explain what to expect during the WIC visit, how long the visit should take and why information is collected.
 - "Thank you for bringing (child's name) to WIC Today! This visit will take about (__ minutes). Throughout your participation in WIC, we will ask questions and gather information to get a better understanding of your family's overall nutrition practices and lifestyle. We will begin by completing a nutrition assessment, which includes: collecting measurements to plot your child's growth and screen the parent's weight status; we will also check the iron in the blood and discuss your child's eating and physical activity habits. Afterwards, we can talk about some ideas for (child's name) to continue growing healthy, how to use the WIC foods and if there are any resources that may benefit your family in the community, how does that sound?"
- Possible starters to continue the conversation:
 - "Tell me how you feel about how (Child's name) is eating and what WIC can help you with today?"
 - "Last time you were here, you talked about (prior goal or secondary education topic), how is that going?

After completing the Cert Action screen, the Breastfeeding pop-up box will appear- it is required to complete, whether the child is or was breastfeeding. At the Recertification visit, this pop-up should occur only if the child was breastfeeding at the time of the last certification.



Infant/Child Height/Weight tab:

- Add anthropometric and bloodwork data, per Addendum *IWIC Flow Sheets* and policy requirements. Blood lead verbally taken, if applicable.
- WIC cannot take verbal birth data- select "unknown" if not provided in writing
- Add Immunization Status: select Reviewed or Referred on the screen. If referred, document on *Referral* screen.

Growth Chart tab:

- Review the age-appropriate growth chart(s)
 - If this is the first plot point on the chart, explain that WIC will continue to follow the child's growth while they are on WIC
- o If there are several plot points on the chart, explain the growth pattern Moving to the Health screen, engage the parent/caregiver in questions related to growth:
- "How do you feel about (child's name) growth- is it too slow, just right or too fast?"
- "When was (child's name) measured last at the doctor's office? What did they share?" if applicable, probe for any diagnosed growth-related medical conditions

 Reflect on the parent/caregiver's response:
- "You are concerned with how (child's name) is growing"
- "You are happy with (child's name) size for their age based on the growth chart"



Question #1: "Some moms have questions about feeding, growing, or other questions related to children; before we move on, what questions do you have?"

Question # 2: We reviewed the growth chart to see how _____ is growing:

"How do you feel about your child's growth- is it too slow, just right or too fast?"

Question #3: may assess along with growth discussion

Assessment methods of a parent with BMI ≥ 30 vary (self-reported, measure ht/wt in clinic or show abbreviated BMI table found in USDA RFJM risk #114)

For foster parent-select not present For parent refusing-select no, document in note

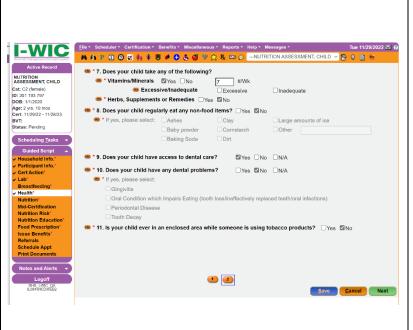
"Most families have similar eating and activity habits, which impacts how their children grow, we have measurements for (child's name) and would like yours as well... Using this chart, please find your height in inches, would you say your weight is higher or lower than the number listed? Show abbreviated BMI table.

Question #4 - #6:

- "What health or medical conditions has your child ever been diagnosed with?
- How about any food allergies or any medications they are currently taking?"

 If yes, click on details and select the condition(s), mark medications and/or food allergiesother is an option, for those not listed. If applicable, probe for more information:
- "What did the doctor share about how to manage this condition?"
- "Tell me more about how often, when and how long they will be on this medicine."
- "What have you done differently in feeding (child's name) since being diagnosed?

Food packages should be modified prior to issuance, after confirmation of diagnosis



Question #7:

- "What vitamins, minerals, supplements and if any, herbal supplements or home remedies do you currently offer (child's name)?"
 - o If yes, "how many days a week?"

Inadequate Dietary Supplement risk assessment includes Vitamin D (consuming <32oz/day vit D fortified milk and/or supplement) and Fluoride (see risk criteria for specific criteria). If intake is less than listed, document as inadequate for risk to generate. Reason risk is assigned must be explained in case notes

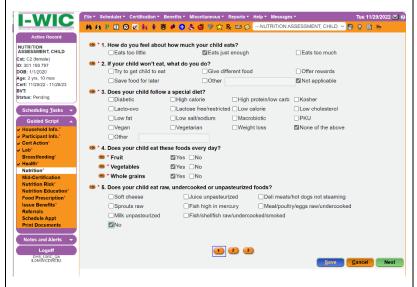
Question #8:

 "Some children may put things in their mouth; however, some are truly eating items that are not food. Would you say that _____ has or is eating any non-food items like baby powder, dirt, paint chips...?"

Question #9 - #10:

- "As far as dental care, does (child's name) see a dentist?" refer if no family access
- "What concerns did the dentist/doctor share regarding their teeth or oral care?"
- "What type of water do you offer your child? Do you know if it has fluoride?" If applicable, probe if water is fluoride deficient update question #7 as needed Question #11:
- "And lastly before we move on to talking about (child's name) eating habits, is (child's name) ever in an enclosed area while someone is using tobacco products?
 Such as at home, daycare..."

I-WIC Nutrition screen - Child (3 pages)



Question #1:

"Overall, how do you feel about how much (child's name) eats: too little, just enough or too much?"

Question #2:

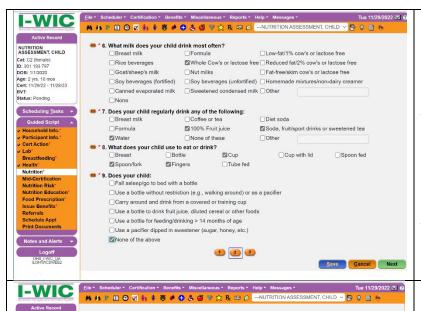
- "If (child's name) won't eat the foods you offer, what do you do?"

 List options on screen and probe to determine if discussing the Division of Resp. is needed

 Question #3:
- "Does your child follow a special diet? How about anyone in the home, where (child's name) may eat the same foods?"

Question #4:

- "Thinking about what (child's name) eats, would you say they eat each of these foods daily: Fruits, Vegetables, Whole Grains?" May provide examples of foods
 Question #5:
 - "Some foods can have hidden bacteria that can be harmful to young children.
 May I if your child eats any of these foods? ask from foods listed, may also show Food Safety Desktop tool: "Foods with Hidden Bacteria" for visual



Question #6 - #7:

- "What type of milk does your child drink most often?"
- "Tell me more about what (child's name) has to drink every day?"

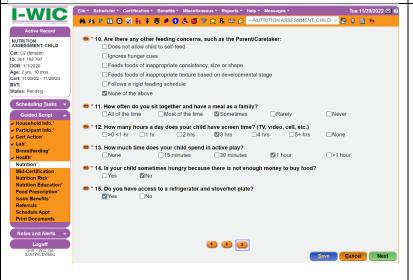
Probe to find out more information on the quantity of milk consumed as well as other beverages- when and where are they offered in addition to how much

Adjust response to Health question #7 as needed (vit D)

Regularly = daily/often and will generate a risk for soda, fruit/sports drinks or sweet tea (routine consumption of sugar containing fluids)

Question #8 - #9:

- "What is your child using to drink those items?" May provide examples listed
- "When offering solid foods, what is used?" May provide examples listed Ask probing questions as needed for question #9 based on responses



Question #10:

Review list of items to inquire about and probe for additional information

- "Let's talk a little about mealtimes and how you feed (child's name):"
 - "What times of the day do you feed (child's name)?"
 - "What does (child's name) do to let you know they are hungry / full?"
 - "What are some favorite foods?"
 - "Are there any foods (child's name) refuses?"
 - "So, mainly you offer what your family eats, do you cut up or give (child's name) smaller piece?"

Question #11:

"How often do you sit together and eat as a family?"

Question #14:

"Would you say there are times when (child's name) is hungry, and you just don't have the money to buy food?"

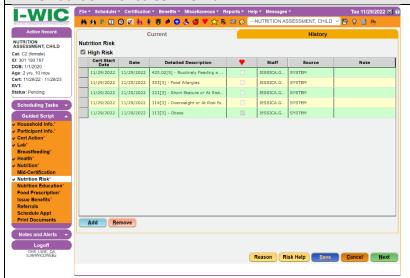
Question #15

"In order to help me determine which WIC foods may be best to offer you, do you currently have access to refrigeration and a stove/ hot plate?" Possible food referral

Ouestion #12 -#13

- "The last couple of questions relate to how active your child is, how much time would you say (child's name) spends actively playing every day?" May list options
- "How much time does (child's name) spend in front of a screen each day? (such as TV/videos/phone/computer/tablet)"





Review the Nutrition Risk screen following the assessment to:

- 1. Confirm all risks generated/appropriately assigned
 - a. If any risks listed should not have been generated, select the row with the risk and click the 'Reason' button to display a pop-up box showing the screen/ question that generated the risk. You can go back and correct, if needed
 - b. Click 'Risk Help' button to open/view the Illinois I-WIC Nutrition Risk Criteria document, as needed
- 2. Add a manual risk, if applicable:
 - a. 903 Foster Care If child is in foster care, transitioned into foster care or moved from one foster care home to another in the past 6 months If no risks generated from the assessment, the Presumptive Eligibility risk will assign:
 - i. 401 Failure to Meet Dietary Guidelines If the child is ≥ 2 years of age
 - ii. 428 Dietary Risk Associated with Complementary Feeding Practices –If the child is ≥ 12 months < 24 months of age

If participant is high risk (red heart):

- Refer to IWIC Appointment Types for follow-up.
- CPA Assistant's must refer high risk participants per *PPS Guidelines for Referrals* for CPA Assistants.

Follow the "Guided Script" in WIC MIS for the remaining screens needed to complete the certification.

Upon completing the assessment, the CPA/CPAA may summarize key points from the assessment to highlight any 'change talk,' concerns shared by the parent/caregiver and/or any behavior change opportunities identified as the visit moves into education.

Refer to Welcome to WIC: WIC Program Explanation to Participants.