


To verify your benefits, please use the Mange My Case (MMC) module at www.abe.illinois.gov

 APPLICATION FOR BENEFITS ELIGIBILITY

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An official site of the State of Illinois | J.B. Pritzker, Governor

[What is ABE?](#) [FAQ](#) [More Options](#)

For convenience and customer safety, all customers are encouraged to use the State's online and telephone services.
Applications can be submitted at ABE.Illinois.gov or by calling the ABE hotline at 1-800-843-6154.
Please be advised - customers applying for SNAP or cash benefits may receive a telephone call from DHS Staff using a 217 area code.

Welcome to ABE

Helping people in Illinois lead healthy and independent lives


Use this site to apply for and manage your healthcare, food, and cash assistance benefits.

[Check if I Should Apply](#) [Apply for Benefits](#) [Manage My Case](#)

Use your ABE account to Login to MMC.

If you cannot remember your ABE account Password, select “Reset Password”.

If you do not have an ABE account, choose “Create a new ABE User Id and Password”

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WARNING! THIS SYSTEM CONTAINS U.S. GOVERNMENT INFORMATION. BY USING THIS INFORMATION SYSTEM, YOU ARE CONSENTING TO SYSTEM MONITORING FOR LAW ENFORCEMENT AND OTHER PURPOSES. UNAUTHORIZED OR IMPROPER USE OF, OR ACCESS TO, THIS COMPUTER SYSTEM MAY SUBJECT YOU TO STATE AND FEDERAL CRIMINAL PROSECUTION AND PENALTIES AS WELL AS CIVIL PENALTIES. AT ANY TIME, THE GOVERNMENT MAY INTERCEPT, SEARCH, AND SEIZE ANY COMMUNICATION OR DATA TRANSITING OR STORED ON THIS INFORMATION SYSTEM. YOU MAY HAVE ACCESS TO OR SEE CONFIDENTIAL OR PROPRIETARY INFORMATION OR DATA (ALL HEREINAFTER REFERRED TO AS "CONFIDENTIAL INFORMATION"), SUCH AS NATIONAL DIRECTORY OF NEW HIRE INFORMATION, PROTECTED HEALTH INFORMATION (HIPAA) OR PERSONALLY IDENTIFIABLE INFORMATION. AUTHORIZED USE OF THE ABE CLIENT LOGIN IS FOR CUSTOMER APPLICATION AND CASE INFORMATION AND MANAGEMENT. BY CLICKING LOGIN YOU UNDERSTAND AND AGREE THAT ALL SUCH CONFIDENTIAL INFORMATION OR DATA MAY NOT BE RELEASED, COPIED OR DISCLOSED, IN WHOLE OR IN PART, UNLESS PROPERLY AUTHORIZED BY ILLINOIS DEPARTMENT OF HUMAN SERVICES (IDHS)/ ILLINOIS DEPARTMENT OF HEALTHCARE AND FAMILY SERVICES (IHFS).

User ID


Password

Login


[Reset Password](#)
Create a new ABE User Id and Password

While in the WIC office, choose “This is a public computer.”

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Logged in JDoe  Logout

Hello, Jane You are logged in.

In order to secure your data better, please let us know the type of computer you are using currently.


☐ This is a private computer. Example Personal computer at your home.

☐ This is a public computer. Example(s) DHS Kiosks, Public library computer, Community center computer, Office computer.


Next

While using a “public” computer, choose a 4-digit pin number. Remember the pin for *this time* you are accessing your MMC account.

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Logged in JDoe  Logout

Hello, Jane You are logged in.

PLEASE READ CAREFULLY

We have identified that you are accessing this website from a public computer. To secure your data we require you to choose a temporary four digit pin number. You should remember your pin number until you logout or close the browser window. For your own security, do not write down this pin number. Each time you log into this website from a public computer, you will be required to choose a pin number.

You will be required to enter the pin number on certain pages of the website that contain your personal information. You will also be required to enter this pin number after a certain period of inactivity. You will have three attempts to enter your correct pin number. After three unsuccessful attempts, you will be logged out of your account and could lose unsaved information. If this happens, you can log back into your account and choose a new pin number to continue using this website.

Your browser is currently set to block pop-up windows. To continue using this website, please change your browser settings to allow pop-ups from this website.


★ Please choose a 4 digit pin number that you would like to use for this session:

Cancel

Continue


To Verify Benefits,

1. Scroll down on the Case Summary tab to view the “What is the status of my benefit programs?” area.
2. Click the “Food Assistance Program Details” link

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ALERT

Case Summary

Benefit Details

Contact Information

Account Management

Report My Changes

Click this button to report changes to your DHS or HFS Office.

Add a Newborn

Click this button to add a newborn to your case.

Apply for Other Benefits

Click this button to apply for additional benefits.

Welcome to the Case Summary Page. This page gives you a look at your benefits, and lets you know if there is anything you need to do to receive or continue benefits. From this page you can find information about your [benefit status](#), [verifications](#), [notices](#), [application](#) or [change report status](#).

We have taken a number of steps to keep your information private and secure. To learn more, [view your security and account management information](#).

As a head of household, you can [control benefit information displayed to other adults in your household](#).

1

What is the status of my benefit programs?


You have requested or are receiving the benefits mentioned below. Click on the "Click Here" link for each program to view a summary of your benefits. This information is current as of **September 19, 2022 03:01 PM**.

Follow this link and select Other Changes to [Cancel Your Case](#).

Benefit	Description	Summary
	Family Planning Program	Family Planning Program Details
	Food Assistance Program	2 Food Assistance Program Details

On the Benefit Details tab,

1. In the “What is the status of my Food Assistance Program benefits?” section
2. Click “Click Here for Details” link

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Hello, Jane You are logged in.

Case Summary

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1

What is the status of my Food Assistance Program benefits?
Here is a summary of the benefits you have requested or are receiving. If “Click Here For Details” appears, you can click on this link to view more details about your Food Assistance Program benefits. If you recently applied for benefits, the status of your application is shown. This information is current as of **September 19, 2022 03:01 PM**.

Who	Which Benefit?	Description	Summary
 Woman	 Man	Supplemental Nutrition Assistance Program The Supplemental Nutrition Assistance Program (SNAP, formerly Food Stamps) helps low-income people and families buy the food they need for good health.	<div>2</div> Click Here for Details

Other Benefits
Click on an icon below to see a summary of other benefits you have requested or are receiving

 Family Planning Program


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1. View the Benefit Details area for details on your Food Assistance/Supplemental Nutrition Assistance Program (SNAP) benefits.
2. WIC agent, verify the benefit through date.

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Hello, Jane You are logged in.

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Food Assistance Program Details

This page tells you more about your Food benefits. If you would like to look at the information about other benefits click the Back button at the bottom of the page and click the program you would like to view.

Keep in mind that whenever your benefits change, you should get a notice via your preferred method of communication telling you about the change. This notice will also let you know your rights if you feel the change has been made in error.

You are NOT currently eligible for using your SNAP benefits through the Restaurant Meals Program. To learn more about this program, please visit [Restaurant Meals Program](#).

We are showing you benefits information as of September 2022.


We also have information to show you for other months:


- [View your benefits from July 2022](#)
- [View your benefits from August 2022](#)
- [View your benefits from October 2022](#)

You will need to submit your redetermination by July 31, 2023.

1

Benefit Details


Jane


John

You are receiving Supplemental Nutrition Assistance Program in September 2022.

Your current approval period started on Monday, August 1, 2022, and is scheduled to continue through Monday, July 31, 2023.

In September 2022, your total monthly benefit amount is \$459.00.

Your monthly SNAP benefits will be put on your Link Card on or about the 8th of each month.

[Manage your Link account](#)

[View your approval notice](#) to see how your benefits were determined

[View your notices](#) for more information about what was requested

2

[Back to Summary](#)

Account and Case contact information on file can be verified on the “Contact Information” tab.

Click the “Contact Information” tab to move from the Benefit Details tab.

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Hello, Jane You are logged in.

Case Summary

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Your Contact Information

This page lets you know how to get in touch with someone about your case.
If you have technical difficulties using this website, please [click here](#).

Your Mailing Address and Phone Number

This is the mailing address and phone number we have on file for you. If we have the wrong information, [report a change in address or phone](#).

2500 CAMPBELL AV
CHICAGO, IL
60647
Cook
Home Phone : 708-312-5555
Work Phone : Ext :
Cell Phone :
Alternate Phone :
Phone for Text Reminders :
Email

Your DHS or HFS local office

Humboldt Park FCRC
2753 NORTH AV
CHICAGO, IL
60622-5246
Phone: 7732927200
Fax: 7732923343

[Send an email to your office.](#)

Your Case Number and Individual ID

Your Case Number is: 124912230

Your Individual ID is: 1279302248

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